

PRIVACY POLICY

REUNITY RESOURCES

Last Updated: March 12, 2025

1. INTRODUCTION

Reunity Resources ("we," "our," or "us") is committed to protecting the privacy of individuals who use our compost collection services. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our services, receive communications from us, or otherwise interact with Reunity Resources. Please read this Privacy Policy carefully. By using our services, you agree to the collection, use, and disclosure of your information as described in this Privacy Policy. If you do not agree with our policies and practices, please do not use our services.

2. INFORMATION WE COLLECT

We collect several types of information from and about users of our services:

2.1 Personal Information

Contact information (name, postal address, email address, telephone number)

Service preferences and history

Payment information

Communication preferences

2.2 Non-Personal Information

Browser type and operating system

Usage details such as time and date of service

IP address and device information

Location information

3. HOW WE COLLECT YOUR INFORMATION

We collect information in the following ways:

3.1 Direct Collection

When you sign up for our compost collection services

When you contact us directly via phone, email, or in person

When you complete forms or surveys

When you make payments for our services

3.2 Automatic Collection

Through cookies and similar technologies when you use our website

Through service usage tracking

4. HOW WE USE YOUR INFORMATION

We use the information we collect for various purposes, including:

4.1 Providing Our Services

Facilitating compost collection services

Processing payments

Managing your account

4.2 Communications

Sending service reminders and notifications via email or text message

Providing updates about our services and organization

Responding to your inquiries

Sending newsletters (if you opt in)

4.3 Improving Our Services

Understanding how our services are used

Developing new features and offerings

Conducting research and analysis

5. DISCLOSURE OF YOUR INFORMATION

We may disclose your personal information in the following circumstances:

5.1 Service Providers

We may share your information with third-party service providers who perform services on our behalf, such as payment processing, data analysis, email delivery, and customer service.

5.2 Legal Requirements

We may disclose your information if required to do so by law or in response to valid requests by public authorities (e.g., a court or government agency).

5.3 Business Transfers

If Reunity Resources is involved in a merger, acquisition, or sale of all or a portion of its assets, your information may be transferred as part of that transaction.

5.4 With Your Consent

We may disclose your information for any other purpose with your consent.

6. DATA SECURITY

We implement reasonable security measures to protect your personal information from accidental loss and from unauthorized access, use, alteration, and disclosure. However, no method of transmission over the Internet or electronic storage is 100% secure.

7. YOUR CHOICES

7.1 Communication Preferences

You can opt out of receiving certain communications from us by following the unsubscribe link in our emails or texting "STOP" in response to text messages. Please note that even if you opt out of marketing communications, we may still send you service-related communications.

7.2 Accessing and Updating Your Information

You may review and update your personal information by contacting us directly using the contact information provided at the end of this Privacy Policy.

8. CHILDREN'S PRIVACY

Our services are not intended for children under 13 years of age, and we do not knowingly collect personal information from children under 13. If we learn we have collected or received personal information from a child under 13, we will delete that information.

9. CHANGES TO OUR PRIVACY POLICY

We may update our Privacy Policy from time to time. If we make material changes to how we treat our users' personal information, we will notify you through a notice on our website or by other appropriate means. The date the Privacy Policy was last revised is identified at the top of the page.

10. CONTACT INFORMATION

If you have any questions or concerns about this Privacy Policy or our privacy practices, please contact us at:

Reunity Resources

1829 San Ysidro Crossing

Santa Fe, NM 87507

505-393-1196

Info@reunityresources.com

11. RETENTION OF INFORMATION

We retain your personal information for as long as needed to provide you with our services and as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.